

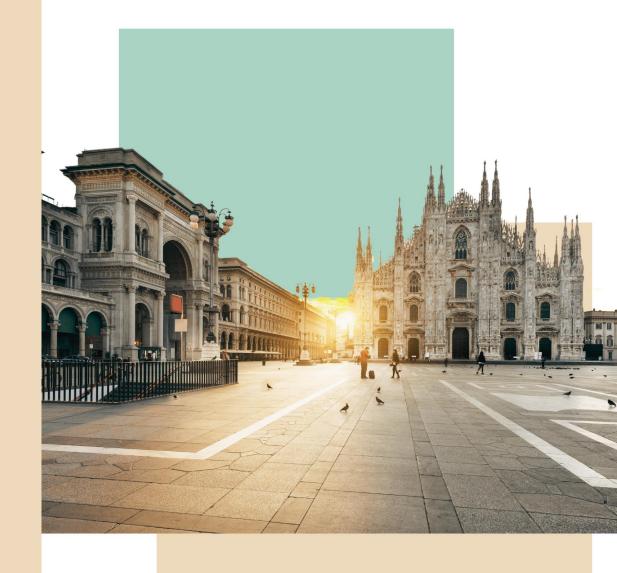
DELEGATE INFORMATION



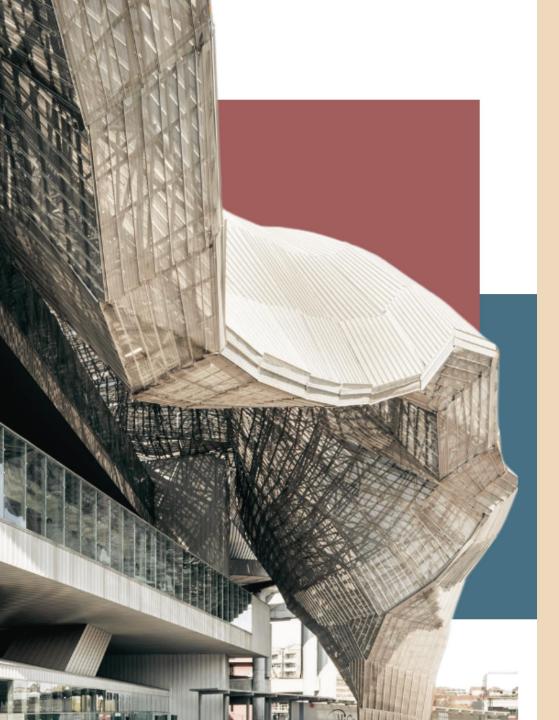
FAQ contents

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Venue Information Allianz MiCo

The ULI Europe Conference 2024 is being held at the Allianz MiCo convention centre.

Entrance is via the **North Wing at gate 14**.

Address:

Allianz MiCo Via Gattamelata Gate 14 20149 Milano MI Italy

Site map
Google maps



Travel Information

How do I get to the venue?

- The closest metro station is Portello on line 5, which is a 7-minute walk from Allianz MiCo.
- Domodossola FN and Tre Torri Metro stations are all within a 10-minute walk.
- The conference centre is approximately 1-hour from Milan Malpensa and Linate airports via public transport, or 30-minutes via car.
- Allianz MiCo is 30-minutes from Milano Centrale train station.

How can I book accommodation?

There are a range of delegate hotels available offering a favourable rate for ULI Europe Conference registrants. Note that hotel accommodation is **not included** in the delegate registration fee.

Follow this link to our bespoke booking engine to make a hotel reservation for the event.



Venue Information

Accessibility

All spaces are accessible via elevator and/or ramps. If you require any additional accessibility provisions, please contact europe.events@uli.org.

Is there somewhere to store my belongings?

There is a cloakroom available near the check in desk for attendees to leave coats and small items of luggage. Items are left at the owners' own risk and ULI do not accept any responsibility for lost or damaged items.

How can I inform you about my dietary requirements?

Please submit your dietary requirements when booking via the registration form.

Dietary requirements can be added to registrations by editing your booking or by contacting customer services via europemeetings@uli.org.



About the Programme

ULI Europe Conference 2024 offers a busy programme of engaging plenary sessions, roundtables, networking events and site tours.

Sessions that require registration can be added during registration or by adding them to your booking.

The quickest way to view the latest programme is on the <u>ULI Europe Conference website</u>.

Please continue to check your inbox and the website for further programme updates.

Registrations for invite-only events cannot be requested or swapped.





Conference Dinner

Your registration includes a ticket to the Conference Reception and Dinner on the evening of Wednesday 12 June.

ULI Europe is dedicated to promoting sustainability throughout our events. We make every effort to collaborate with eco-friendly caterers and suppliers, reduce our use of print materials, and recycle event resources.

To help us, if there are sessions or meals, such as the conference dinner, that you do not intend to participate in, we kindly request that you notify us in advance to prevent surplus food.

Is there a seating plan for the dinner?

There are no seating allocations at the conference dinner. Sponsor tables can be identified through the company logo on the table. These tables are reserved for specific attendees. For more information, please contact Niamh Murphy or Katie Chaplin.

Will there be transport provided?

There will be coaches to take all delegates from the convention centre to the dinner venue.

Please note there will **not** be return coaches, as the dinner will take place in the city centre. Delegates will need to organise transport back to your accommodation.





Additional events

ULI activity in Milan

- Site Tours: The site tours are extremely popular and have limited spaces available reserved on a first-comefirst-serve basis. Register as soon as possible to avoid disappointment.
- Roundtables: Contribute to ULI's research by taking part in the roundtable sessions.
- Networking events: Your Europe Conference ticket provides access to the ULI Europe cocktail reception, the post-conference networking drinks and the gala dinner.
- Product Council days: If you're a member of a European Product Council, your council could be holding a session and/or tour in Milan. For more information contact Louisa Batts.



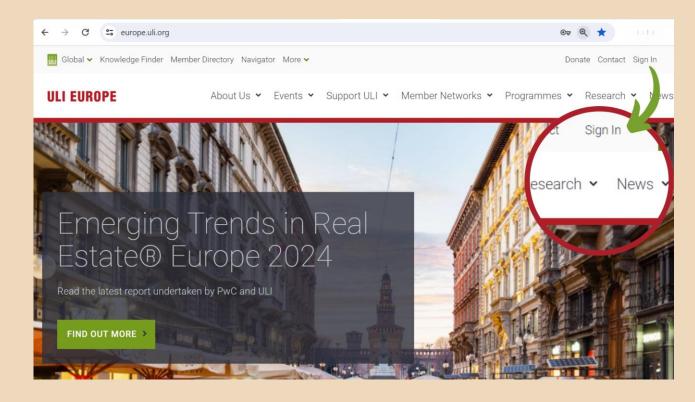
How can I check and amend my booking and add sessions?

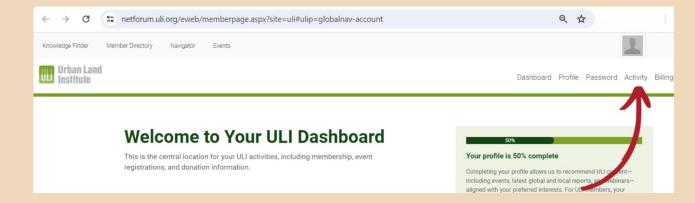
Check your booking by signing into you ULI account.

- 1. Sign in on europe.uli.org
- 2. From the dashboard go to 'activity' and click **Europe**Conference 2024.

To add site tours, roundtables and additional events:

- Click on 'List of Your Sessions' and click 'add'
- Select the sessions you wish to join
- Save the new sessions to your booking.







How do I change my badge name?

To change the name on your badge, please take the following steps:

- 1. Sign in on europe.uli.org
- 2. From the dashboard go to 'activity' and click Europe Conference 2024
- Click on 'edit badge details'

How can I print my badge?

You will receive a QR code up to 24 hrs prior to the Conference via email. Please bring this QR code with you and arrive in good time before the conference to print your badge via the ticket booths onsite.



I'm attending a Product Council Meeting. Can I attend the conference?

To access ULI Europe Conference, please register via europeconference.uli.org.

Registration for the Product Council day does not provide access to Europe Conference 2024.

How can I attend a Product Council meeting?

For more information on product council meetings, please contact <u>Lucy Good</u> or <u>Louisa Batts</u>

Can I attend an invite only event?

Some events during the week of the conference are invitation only. Entry to these events is only valid on receipt and presentation of a registration confirmation.

For networking events that are open to all, please see the programme.



Can I attend just one session?

ULI does not offer tickets or access to single sessions. Registration is required to access the plenary sessions.

Access to all plenary sessions is only granted with an official conference ticket purchase and badge.

Cancellation/ Transfer policy

Written cancellation and refund requests received by 5th April 2024 will be awarded a full refund minus a €150 processing fee. No refunds will be given for cancellation requests received after 5th April 2024. Should monies not, at the time of cancellation, already have been paid to ULI Europe the cancellation fee will still apply.

Registrations may be transferred to another member of your organisation, a €50 transfer fee will be charged, and the appropriate fee category will apply upon transfer. Please note that this may incur an additional charge subject to the ticket type change.

Verbal requests for cancellations and refunds will not be accepted; all requests must be made in writing to europemeetings@uli.org.

Cancellation of your conference registration does not constitute cancellation of a hotel room. Please be sure to handle both separately. ULI Europe is not liable for attendee travel and accommodation expenses.

Completion and submission of the booking form is binding confirmation of your commitment to take the pass booked at the rate advertised and of your acceptance of the full booking terms and conditions including the cancellation policy.





Corporate Members & Sponsorship

How can my organisation support ULI Europe Conference 2024?

For sponsorship opportunities please contact Niamh Murphy or Katie Chaplin from the Corporate Partnerships team.

I think my organisation has tickets, how can I avail?

Please contact <u>Niamh Murphy</u> or <u>Katie Chaplin</u> from the Corporate Partnerships team to confirm your tickets.



General Queries

What is the dress code?

The dress code for the main conference and dinner is formal/business wear. There are no black-tie events.

Will there be an app for the conference?

The conference app will be available in the weeks leading up to the event and you will receive instructions via email. The app will be the best way to stay updated with timings and sessions on the day.

For technical support regarding the conference app, please contact <u>Jonathan Peter</u>.

Will there be an opportunity to engage with the speakers?

Yes, speaker Q&A can be facilitated during the live sessions. You can also sign up for the Meet the Speakers Lunch – please be aware this is a very popular event and will reach capacity quickly.

How can I view a list of attendees?

If you have registered for the ULI Europe Conference and require a list of attendees, please contact europe.events@uli.org. We are unable to provide attendee lists to those who are not registered.



Engage with us on Social Media

Stay up to date with speaker announcements and connect with your fellow attendees on our social media channels below.

Ahead of the event, look our for an email with a template to share an "I'm attending" post with your network on your own profile.

- m ULI Europe
- @ulieurope
- O @ULIEurope

